



**PRESS RELEASE**  
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**NH Department of Revenue Launches Final Phase of Modernized Tax Collection and Payment System**

*Granite Tax Connect now available for Tobacco/Smokeless Tobacco Tax, Real Estate Transfer Tax, Private Car/Railroad Tax, Utility Property Tax and Low to Moderate Income Credit*

**Concord, NH** – The [New Hampshire Department of Revenue Administration](#) (NHDRA) has launched the third and final phase of its new online user portal and revenue management system – [Granite Tax Connect](#) (GTC), which provides approximately 148,000 New Hampshire taxpayers with an improved online experience. NHDRA, which collects more than \$2 billion in taxes each year, launched the first two phases of GTC in October 2019 and October 2020, respectively.

NHDRA launched phase three of the new Revenue Information Management System (RIMS) and [Granite Tax Connect](#) (GTC), its online user portal, on August 9, 2021, for taxpayers, tax preparers, and customers of the Tobacco/Smokeless Tobacco Tax, Real Estate Transfer Tax, Private Car/Railroad Tax, Utility Property Tax and Low to Moderate Income Credit. Granite Tax Connect allows taxpayers, operators and practitioners to complete tasks online, such as file taxes electronically, schedule automated online payments, schedule estimated payments, view correspondence from NHDRA, check on the status of returns, payments, refund and credit requests, web requests, and more. Since GTC launched phase one in 2019, more than 19,000 taxpayers and their practitioners have enrolled in the online portal.

“We are excited to introduce the third and final group of taxpayers and customers to

Granite Tax Connect,” said NHDRA Commissioner Lindsey Stepp. “The launch of phases one and two of RIMS and GTC was a success for our taxpayers, providing them with a more streamlined, user-friendly process, and enabling us to continue supporting our taxpayers and customers by administering New Hampshire’s tax laws in a fair and efficient manner.”

GTC allows taxpayers, tax professionals, and NHDRA customers to manage multiple accounts, file and amend returns, view balances, schedule payments, view correspondence, register new accounts, check the status of returns and payments, request refunds and credits, and update information.

Granite Tax Connect allows DRA customers of certain tax types to complete additional tasks in the user portal. Wholesalers, manufacturers, taxpayers, practitioners, and all DRA customers associated with the Tobacco/Smokeless Tobacco Tax, for example, are able to:

- File AU-201 or AU-202, Non-Resident/Resident Wholesaler Cigarette Tax Reports
- File DP-151 Wholesalers’ Other Tobacco Products Tax Return
- File Resident Wholesaler Accounting Report
- File CD-92, Notice of Intent to Return Damaged or Obsolete Cigarettes to Manufacturer
- Renew licenses
- Pay taxes electronically
- View correspondence
- View Reports such as the Tobacco License lookup and License Additions/Deletions
- Place electronic tobacco stamp orders (for bonded wholesalers only)
- Check the status of returns, stamp orders, payments and refund/credit requests
- File monthly Manufacturer Reports
- And more

Additionally, without logging in, users can apply for a payment plan, pay from a voucher, look up a license, apply for a Meals & Rentals license, anonymously report suspected tax fraud, and request certifications (such as certificates of good standing and dissolution).

New Hampshire Department of Revenue e-file for Counties will no longer be available as of January 1, 2022. Therefore, it is imperative to create an account prior to that date.

Tax professionals, taxpayers and other customers of the Tobacco/Smokeless Tobacco Tax, Real Estate Transfer Tax, Private Car/Railroad Tax, Utility Property Tax and Low to Moderate Income Credit can access and create a user profile on GTC by visiting

<https://gtc.revenue.nh.gov/TAP>. Customers with questions should contact NHDRA Taxpayer Services at (603) 230-5920, Monday through Friday, 8:00 a.m. to 4:30 p.m.

NHDRA urges taxpayers with access to GTC to consider the following for a smooth transition:

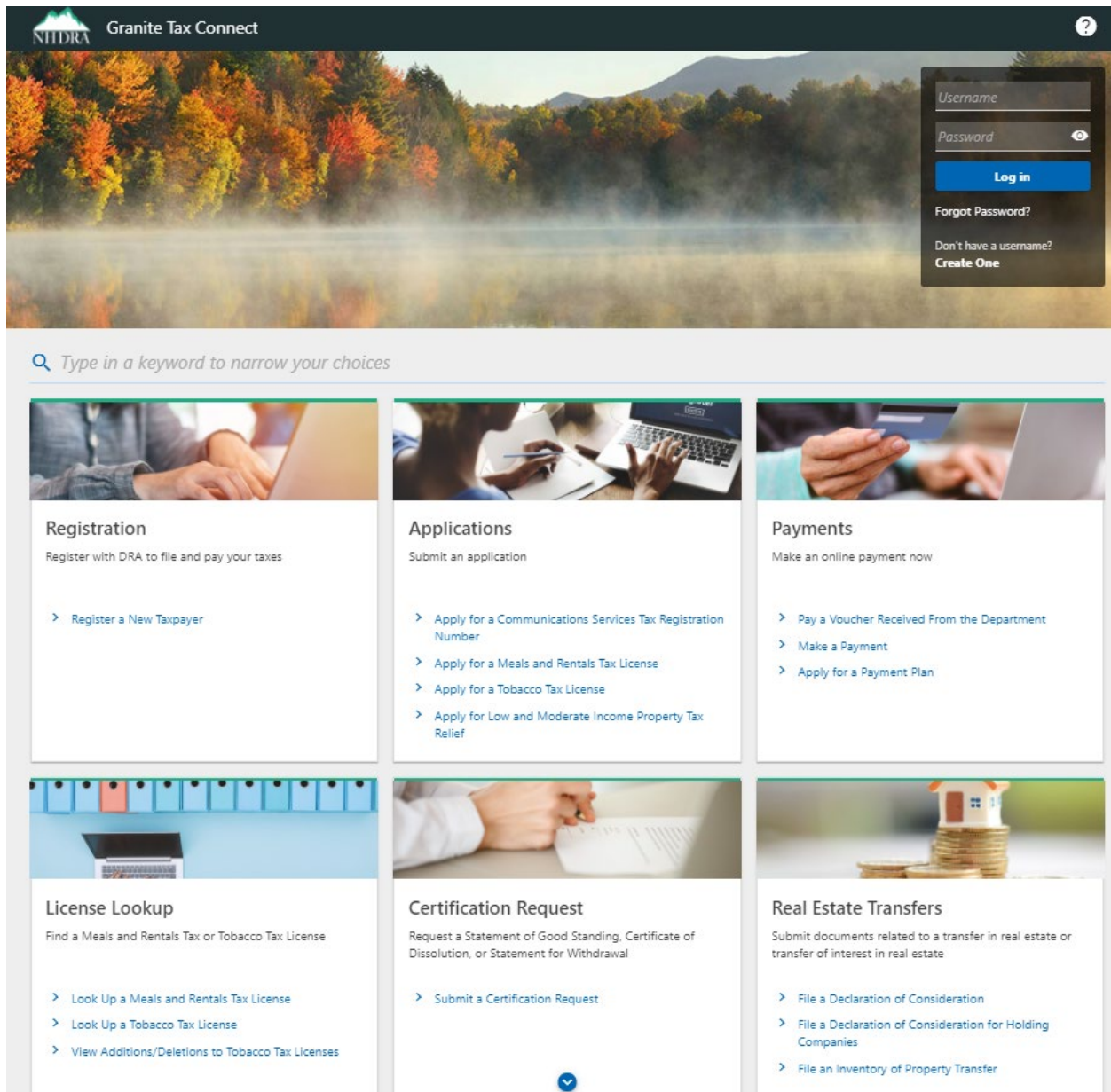
- Log into GTC well in advance of filing deadlines to become familiar with the system.
- When creating a user account, have the tax identification and license number (if applicable) on hand, along with a secondary piece of information, such as a recent letter ID from NHDRA or last payment line from a recent filing.
- Explore and ask questions far in advance of the return/payment due date to ensure familiarity with the system and get answers to any questions you have.

NHDRA has been working diligently to prepare for this third phase of this tax modernization project by communicating updates to taxpayers of all types, providing information on a dedicated [webpage with GTC resources](#) and conducting demonstrations.

More information on RIMS and GTC is available at [www.revenue.nh.gov/gtc](http://www.revenue.nh.gov/gtc).



**Photo one:** The [New Hampshire Department of Revenue Administration](#) has launched the third and final phase of its new online user portal and revenue management system – **Granite Tax Connect**, which provides New Hampshire taxpayers with an improved online experience. Pictured above are **members of the Granite Tax Connect project team**, consisting of staff from the New Hampshire Department of Revenue, the New Hampshire Department of Information Technology and Fast Enterprises.



**Photo two:** The [New Hampshire Department of Revenue Administration](#) has launched the third and final phase of its new online user portal and revenue management system – **Granite Tax Connect**, which provides New Hampshire taxpayers with an improved

online experience. Pictured above is [Granite Tax Connect](#) login page.

### **About the New Hampshire Department of Revenue Administration**

The New Hampshire Department of Revenue Administration (NHDRA) is responsible for fairly and efficiently administering the tax laws of the State of New Hampshire. NHDRA collects approximately 80% of New Hampshire's general taxes. During Fiscal Year 2021, NHDRA collected \$2.4 billion in taxes, most of which went to the New Hampshire General Fund and Education Trust Fund. NHDRA also provides assistance to municipalities in budgeting, finance and real estate appraisal.

NHDRA administers and collects the following taxes at the state level: Business Enterprise Tax, Business Profits Tax, Communications Services Tax, Interest and Dividends Tax, Meals and Rooms Tax, Medicaid Enhancement Tax, Nursing Facility Quality Assessment, Tobacco Tax, Taxation of Railroads, Utility Property Tax, Real Estate Transfer Tax; and the following taxes at the local level: Property Tax, Excavation Tax, Timber Tax. To learn more about NHDRA, please visit [www.revenue.nh.gov](http://www.revenue.nh.gov).

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